Fleur de Vie
Patient Centric Strategy

Fleur de Vie, the living symbol of the hospital, is a flower having six petals, representing the strategic orientations of Hôtel-Dieu de France (HDF): Fluidity, Advanced Medicine, Human Resources, Partnerships & Positioning, Optimization, and Quality.

Fleur de Vie focuses on the patient. It is rooted in the values of HDF (Excellence, Diversity, Service, Partnership and Leadership) and draws its energy from a sun that represents HDF’s mission and vision.

Fleur de Vie is a LEAN inspired strategic approach. It has four main objectives:

1. Participative leadership
2. Patient centric practice
3. Non-punitive culture (any error is an opportunity for process improvement)
4. Encouraging ongoing waste identification and elimination